

High profile and user friendly website packed with lots of great features including floor plans and panoramic tours PLUS helpful local information such as local schools and transport links.	Helps to attract a wider variety of buyers and keep their attention focused on your property!	✓	?	?
Your personal 'My Account' area on our website.	Now you can track the progress of the marketing of your property at a time that suits YOU – 7 days a week, 24/7!	✓	?	?
Full marketing report mailed to you every 2 weeks.	In addition to online updates and regular telephone contact, you will also receive a letter keeping you up to date of all the viewings, mail-outs, texts, emails and other activity we have carried out when marketing your home – even down to the number of times your property's been visited on our website!	✓	?	?
A wide range of marketing including: • Text Messaging • E-Mailing • Regional and local newspaper advertising • Mail-outs to our list of 'hot' buyers • In-branch screens used to showcase your property.	Confidence in the knowledge that no stone is left unturned when marketing YOUR home.	✓	?	?
A network of local offices that work together to market your property.	Greater exposure to interested buyers and access to a greater number of properties across a wider area to ensure finding your next home is simple.	✓	?	?
State of the art IT systems.	All the benefits of 21st century technology utilised to maximise the marketing of your home!	✓	?	?
All properties advertised on Rightmove and Find-A-Property.	Every step is taken to maximise the online marketing of your property on the UK's top property portals ensuring your home is viewed by the widest possible audience.	✓	?	?
Staff who have undergone an award-winning training programme and whose performance is constantly monitored.	An extremely high level of professionalism together with a friendly team who understand your needs and requirements.	✓	?	?
The most senior staff handling the negotiations on your property, on your behalf!	You're assured that we will secure the best property price for you and peace of mind that there's always someone on hand to make sure everything runs as smoothly for you as possible – bliss!	✓	?	?
A Dedicated Customer Service Department.	Knowledge that our customer service is so important to us that we have a dedicated team ensuring all our offices deliver a first class service!	✓	?	?
Widespread use of customer service questionnaires.	Reassurance that we do take our customers' feedback seriously and use this to monitor our service continually to maintain our high standards.	✓	?	?
Member of the Ombudsman for Estate Agents (governed by the Office of Fair Trading).	Confidence that everything your agent does meets and exceeds the OEA's strict Code of Practice.	✓	?	?
Extended opening hours.	Comfort that we do our best to work around your needs and understand today's busy lifestyle!	✓	?	?
Providing an independent guide to choosing your estate agent and achieving the best possible price for your home.	Unbiased help to sell your most valuable asset!	✓	?	?
Plus a comprehensive Mortgage service.	Reassurance that you will be given the best possible advice and found the best possible mortgage deal for you PLUS peace of mind knowing that we'll also arrange mortgage protection to safeguard you, your family and your home!	✓	?	?
An all-exclusive service which not only deals with marketing your home but also provides: • Conveyancing • Surveying • Land & New Home Sales • International Investments • Property Auctions • Home Information Packs	Simply everything you need to move under one roof!	✓	?	?
Home Information Pack service with energy performance inspections carried out by our own dedicated team of Domestic Energy Assessors (DEAs).	All the help and information you could ever want on Home Information Packs all handled in-house to streamline the entire process – simple!	✓	?	?

